

Digital Intuition: Applying Common Sense Using Dimensionality Reduction

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When we encounter new situations, such as entering an unfamiliar restaurant or store, we rely on our background knowledge to act and communicate appropriately. This background knowledge includes, for example, the knowledge that you can pay money for goods and services and the

To help AI systems acquire commonsense reasoning, OMCS provides a broad collection of basic knowledge and the computational tools to work with it.

conviction that the floor will hold your weight. When people communicate with each other, they rely on similar background knowledge, which they almost never state explicitly. This follows from the maxim of pragmatics that people avoid stating information that is obvious to the listener.¹

In the absence of a learning system as complete as the human brain, automatically acquiring all this frequently unstated knowledge would be difficult. But for an AI system to understand the world that humans live in and talk about, it needs to have this unspoken background knowledge. It needs a source of information about the basic relationships between things that nearly every person knows. In one way or another, this implicit knowledge must be made explicit so that a system can use it computationally.

The goal of the Open Mind Commonsense (OMCS) project is to provide intuition to AI systems and applications by giving them access to a broad collection of basic knowledge, along with the computational tools to work with it. This knowledge helps applications understand the way objects relate to each other in the world, people's goals in their daily lives, and the emotional content of events or situations.

Reflecting the way people change thought processes and representations to attack different problems, we designed the OMCS system to easily transition between several data formats, using the best representation for an application or problem. Our semantic network, ConceptNet, is built from a corpus of commonsense knowledge collected and rated by volunteers on the Internet. ConceptNet powers our rea-

Using Open Mind Common Sense

soning engine, AnalogySpace, which uses factor analysis to build a space representing the large-scale patterns in commonsense knowledge. It uses these patterns to reason over the collected information and infer additional common sense.

Blending is a technique that performs inference over multiple sources of data simultaneously, taking advantage of the overlap between them. This enables common sense to serve as a basis for inference in a wide variety of systems and applications. Using this natural extension of the AnalogySpace process, applications can achieve “digital intuition” about their own data, making assumptions and conclusions based on the connections between that specific data and the general common sense that people have.

Acquiring and Representing Common Sense

Open Mind Common Sense takes a distributed approach to the problem of commonsense knowledge acquisition. The project allows the general public to enter commonsense knowledge into it, without requiring any knowledge of linguistics, artificial intelligence, or computer science. (See the sidebar, “Using Open Mind Common Sense,” to find out how to contribute.) The OMCS has been collecting commonsense statements from volunteers on the Internet since 2000. In that time, we’ve collected more than 700,000 pieces of English-language commonsense data from more than 16,000 contributors. The OMCS project has expanded to other languages, with sites collecting knowledge in Portuguese, Korean, and Japanese. (See “Other Collections of Common Sense” for related work.)

Each interface to OMCS presents knowledge to its users in natural language, and collects new knowledge in

To interact with Open Mind Common Sense, please visit: <http://openmind.media.mit.edu>.

The OMCS corpus, ConceptNet, and Divisi are all available and free to download. Divisi is a software package for reasoning by analogy and association over semantic networks, including commonsense knowledge. It contains methods for AnalogySpace-

style reasoning as well as blending. These can be found at the following: <http://conceptnet.media.mit.edu> and <http://analogyspace.media.mit.edu>.

If you are interested in starting a commonsense knowledge acquisition project in your language, please contact us at conceptnet@media.mit.edu.

natural language as well. OMCS uses different activities to elicit many types of commonsense knowledge from contributors. Some of this knowledge is collected in free text, and some of it is collected from templates that users fill in, such as “_____ can be used to _____.” Knowledge collected from these templates can be processed more easily and reliably than free text, but free text can be a useful guide for creating new templates that represent sentence patterns that our contributors have used frequently. There are 90 sentence patterns used in the creation of the ConceptNet 3.5 semantic network.

For the knowledge we collect to become computationally useful, it must be transformed from natural language into more structured forms. Much of OMCS’s software is built on three interconnected representations: the natural language corpus that people interact with directly; ConceptNet, a semantic network built from this corpus; and AnalogySpace, a matrix-based representation that uses dimensionality reduction to infer new knowledge (which can then be added to ConceptNet).

We take steps to make sure that all of OMCS’s knowledge, no matter what representation it’s currently stored in, can be expressed in natural language. Natural language isn’t something to be abstracted over and avoided; it’s our system’s anchor to the real world that people talk about.

ConceptNet

ConceptNet represents the information in the OMCS corpus as a directed graph.^{2,3} The nodes of this graph are concepts, and its labeled edges are assertions of common sense that connect two concepts. Figure 1 shows a slice of ConceptNet surrounding the word “cake.”

Concepts represent sets of closely related natural-language phrases, which could be noun phrases, verb phrases, adjective phrases, or clauses. In particular, ConceptNet defines concepts as the equivalence classes of phrases after a normalization process that removes function words, pronouns, and inflections. (As of ConceptNet 3.5, we remove inflections using a tool based on the multilingual lemmatizer MBLEM.⁴) The normalization process avoids unnecessarily sparse data and prevents some duplication of information by making phrases equivalent when they seem to have approximately the same semantics but are expressed in different ways. Using this process, for example, the phrases “drive a car,” “you drive your car,” “driving cars,” and “drive there in a car” all become the same concept, represented with the normalized form *drive car*.

ConceptNet expresses assertions as relations between two concepts, selected from a limited set of possible relations. The various relations represent common sentence patterns found in the OMCS corpus; in particular, every fill-in-the-blanks template used on the

ConceptNet can be represented as an understandable sentence in natural language, even if its natural-language representation isn't previously known. The raw forms of similar statements serve as a guide for the system to produce a reasonable guess at a sentence representing the new assertion.

When the OMCS Web site asks questions based on cumulative analogies, this serves to make the database's knowledge more strongly connected, because it eliminates gaps where simply no one had thought to say a certain fact. It also helps to confirm to contributors that the system is understanding and learning from the data they provide.

AnalogySpace

Any system that is to learn the things humans learn must not just survive in a noisy environment, in the presence of misinformation and imprecision; it must thrive there. Thus, a system for reasoning over a large commonsense knowledge base must be prepared to deal gracefully with inconsistency, subjectivity, and generally noisy data. Although the OMCS database contains a more than reasonable amount of correct information, it also has a noticeable amount of noise. If a reasoning system over OMCS depended on its input being fully consistent and correct, it would fail. Instead of such a reasoning system, it's important to use a method for making rough conclusions based on similarities and tendencies, not based on an assumption of absolute truth.

This goal of robustness in the presence of noise led us to develop the AnalogySpace process.⁵ In this process, we represent the knowledge in a semantic network as a sparse matrix, and use singular value decomposition (SVD) to reduce its dimensionality, capturing the most important correlations in that knowledge. This general-

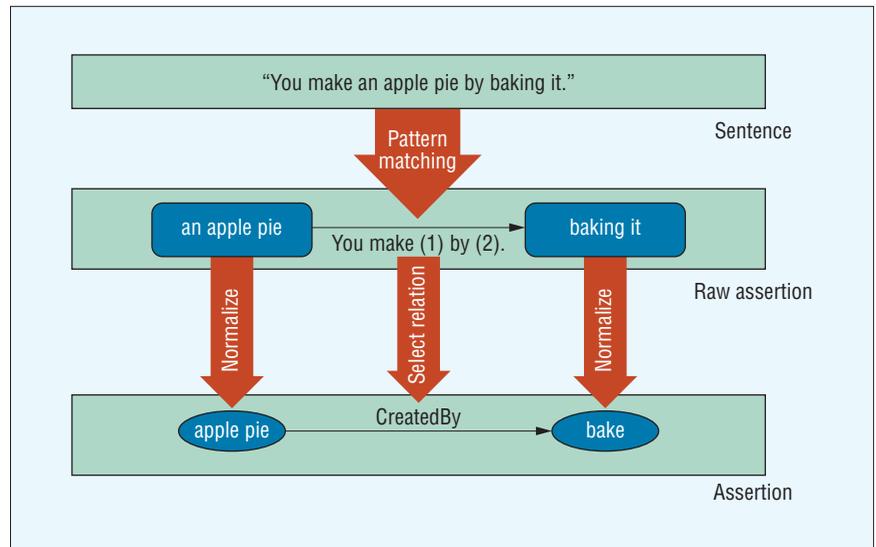


Figure 2. Adding an edge to ConceptNet based on a sentence. The sentence is transformed into a raw assertion with pattern matching, and then normalized into a ConceptNet assertion.

izes a method of commonsense inference called *cumulative analogy*, first presented in Chklovski's Learner.⁶

Using SVD, any matrix A can be factored into an orthonormal matrix U , a diagonal matrix Σ , and an orthonormal matrix V^T , so that $A = U\Sigma V^T$. The singular values in Σ can be ordered from largest to smallest, where the larger values correspond to the vectors in U and V that are more significant components of the initial A matrix. The largest singular values, and their corresponding rows of U and columns of V , represent the principal components of the data.

When making use of the SVD results, we often discard all but the first k components—the principal components of A —resulting in the smaller matrices U_k , Σ_k , and V_k^T . The components that are discarded represent relatively small variations in the data, and the principal components form a low-rank approximation of the original data. This is called a truncated SVD, represented by this approximation:

$$A \approx U_k \Sigma_k V_k^T = A_k$$

We know from the properties of

SVD that the result of the approximation, A_k , is the nearest least-squares approximation to A of rank k .

This factorization allows the row space of A and the column space of A to be projected into a common space by the transformations U and V . We can think of these spaces as containing two types of objects, which we can represent as row and column vectors of A , which are related to each other by the values where they meet. After the SVD transformation, AnalogySpace represents both kinds of objects in the same space, where it can compare them to one another as k -dimensional vectors.

Prediction Using SVD

The key to discovering new information using SVD is the approximation matrix A_k . This dense matrix contains an approximated version of the input data, expressing all the data that can be described by the first k principal components. Choosing the value of k is a practical trade-off between precision and efficiency; we tend to use $k = 100$, although there are over 400 axes that represent statistically significant amounts of variance in the data.

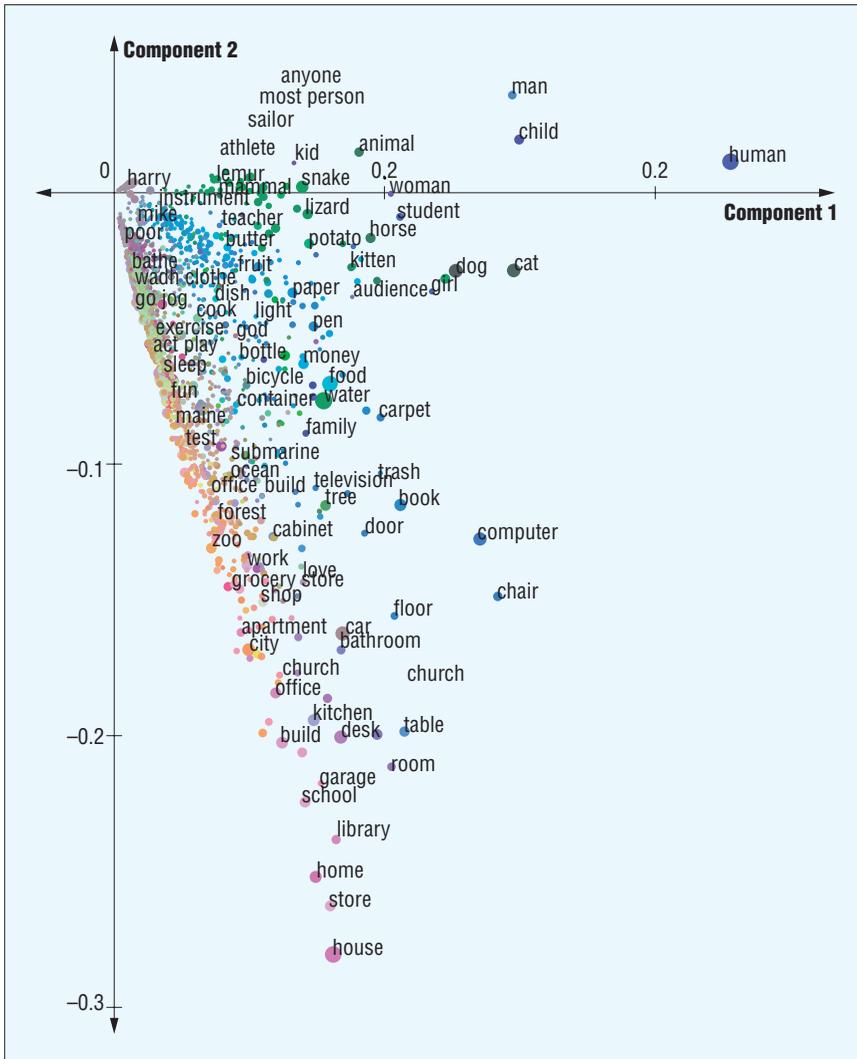


Figure 3. A two-dimensional projection of AnalogySpace. The axes are the first two principal components identified by the SVD; their signs are arbitrary. In this visualization, colors represent the values of three more components that are not shown spatially.

It's often computationally expensive to calculate A_k itself, as it's a dense matrix shaped like the original sparse matrix. When using only the entries in ConceptNet which have a score of 2 or greater, this dense matrix has over 2.4 billion entries. However, we know that individual entries of A_k result from the product of a row of U and a column of V^T , weighted by the diagonal Σ . Rows of U that contain vectors pointing in similar directions

lead to similar results in A_k , and the same is true for V^T . The effect of the SVD, then, is to compress the data by sharing information between items that are similar to each other.

Applying SVD to Common Sense

To use this technique to make inferences about common sense, we express ConceptNet as a matrix. Because each assertion in ConceptNet

expresses a relation between two concepts, we can describe it with the 3-tuple (*concept, relation, concept*). To fit this data into a matrix, we break each assertion into two parts, a concept and a *feature*. A feature is simply an assertion with one concept left unspecified; it expresses a feature that things may have, such as "is enjoyable" or "is part of a car."

Because either of two concepts can be omitted from an assertion, features come in two mirror forms. A *left feature*, such as "A wheel is part of . . ." contains the first concept while omitting the second; a *right feature*, such as ". . . is a kind of liquid," contains the second concept and omits the first. A given assertion can be decomposed into either a concept and a left feature, or a concept and a right feature.

The entries in the matrix defined by a concept and a feature are positive or negative numbers, depending on whether people have made positive or negative assertions that connect that concept and that feature. The magnitude of each value increases logarithmically with the confidence score. If no information is known connecting a concept to a feature, that entry of the matrix has a value of zero. Because most of the entries are unknown and therefore zero, the matrix can be represented sparsely in memory, with the zeroes implied.

The result of SVD on this matrix projects both concepts and features into the same space, where they're described as linear combinations of principal components. Figure 3 is a two-dimensional projection of this space, plotting the concepts of ConceptNet on coordinates that represent their correlation with the first two principal components. Notice that concepts cluster together in the same direction when they have similar meanings or share similar features.

The OMCS Web site uses these

predictions as a form of feedback. The site uses AnalogySpace to ask questions that seem to fill gaps in its knowledge, such as, “Would you find a park in a city?” The questions can also be generalized into fill-in-the-blank questions, such as, “What is paprika used for?” By asking the right questions, OMCS both collects valuable new data and assures users that it’s learning.

This space has greatly simplified the task of finding similarities in ConceptNet. The information-sharing property of truncated SVD causes it to describe other features that could apply to known concepts by analogy: If a given concept has an unknown value for a given feature, but many similar concepts have that feature, then by analogy the given concept is likely to have that feature as well. More succinctly, concepts and features that point in similar directions (and therefore have high dot products) are good candidates for analogies. AnalogySpace uses these analogies to infer additional pieces of commonsense knowledge that aren’t yet part of the database. We ask users to verify these new inferences, and they’re added to the database upon verification.⁵

This technique forms a sort of middle ground between traditional symbolic and statistical techniques. As a form of statistical machine learning, AnalogySpace benefits from large amounts of data and the broad conclusions that can emerge from that data as a whole. But also, by maintaining a symbolic graph representation, AnalogySpace can explain these large-scale conclusions using small-scale examples.

Because concepts and features are projected into the same space, small groups of concepts and features that fall near each other can give meaning to an area of AnalogySpace. Focus on

the concepts and features in any local area of AnalogySpace and explanations become apparent: “Offices, schools, and libraries are similar because they are all places, you might read things there, and you might go to any of them to do work.”

Blending

We’ve seen how AnalogySpace uses SVD-based techniques to reason with and expand our commonsense



The ability to work with external data is essential to make common sense useful for something besides feeding back into itself.

knowledge. However, the power of a commonsense reasoning system isn’t simply to create more common sense or to reason with the existing commonsense knowledge, but to integrate common sense into other systems. The ability to work with external data is essential to make common sense useful for something besides feeding back into itself.

Earlier, we discussed using SVD methods to predict the value of entries that were unspecified in the original source matrix. We can think of the matrix of predictions that this creates as the *analogical closure* of that data—that is, the data that results when all possible analogies are made, up to a level of detail determined by the parameter k .

When we find an analogical closure across multiple, previously separate

sources of data, we call it *blending*. Blending combines two sparse matrices linearly into a single, larger matrix that AnalogySpace can analyze with SVD.

When we perform SVD on a blended matrix, the result is that new connections are made in each source matrix taking into account information and connections present in the other matrix, originating from the information that overlaps. By this method, we can combine different sources of general knowledge, or overlay general knowledge with domain-specific knowledge, such as medical, geological, or financial knowledge.

Because ConceptNet ties its knowledge representation to natural language, blending with ConceptNet can be especially useful for work with data that’s provided as natural-language text, such as tags that organize Web content, free-text responses to survey questions, or databases containing some natural-language entries that could be analyzed more deeply. Figure 4, for example, shows a blend in the domain of Boston-area businesses, given a database containing lists of products and services that they sell.

Alignment

The first step to creating a blend is to transform the input data so that it can all be represented in the same matrix. If we consider the source matrices to have sets of concepts and features that respectively index their rows and columns, the blended matrix will have the union of all the input concepts for its rows and the union of all the features for its columns.

If these concept and feature sets are disjoint, the result will be uninteresting. No analogies can be formed that cross domains unless there are either some concepts or features in common between those domains, so

with no overlap at all. If we plot their singular values as f ranges from 0 to 1, we'll see these singular values decrease linearly with f , from their original values on one edge of the graph to 0 on the edge of the graph where that input is completely absent. The other singular values, decreasing linearly in the opposite direction, won't affect them in any way. The singular values form intersecting straight lines, as shown in Figure 5.

When there's overlap, however, the singular values don't cross each other in straight lines. Instead, some non-linear interaction occurs around the place where they would intersect. We refer to this nonlinear behavior as *veering*. Figure 6 shows an actual example, plotting the top 10 singular values for varying values of f in the blend of ConceptNet and WordNet. The curved sections are the result of veering.

We theorize that veering represents the influence of analogies that span both inputs. Therefore, we want to choose the blending factor to maximize the amount of veering.

Calculating Veering

We can calculate the amount of veering that occurs by hypothesizing a blend with no interaction—one where the singular values all scale linearly in f —and finding the magnitudes of the differences between those hypothetical singular values and the actual ones. The time-consuming way to maximize blending is to search a range of blending factors for the one that maximizes, for example, the sum of squares of these differences. However, a quick rule of thumb gives almost the same result.

Because veering occurs around the places where singular values would otherwise meet, we can seek out a particular intersection; and a prominent one to look for is the intersec-

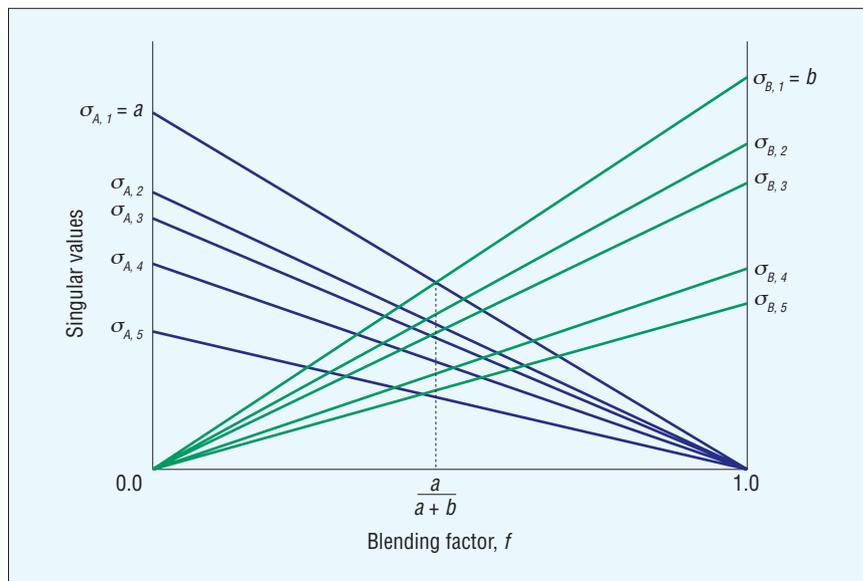


Figure 5. The singular values of a hypothetical blend of two matrices with no overlap, as blending factor f ranges from 0 to 1. In this case, the trajectories of the singular values intersect without interacting.

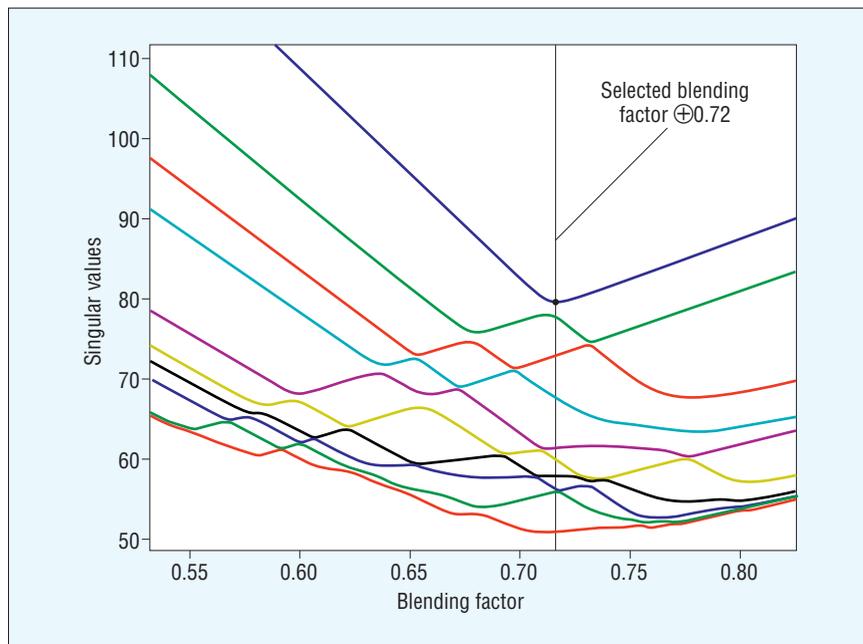


Figure 6. When two data sets contain overlapping information, blending them can produce inferences that would not be produced from either input alone. This appears as nonlinear interaction, or “veering,” on a graph of the trajectories of singular values. This graph shows veering in the blend between ConceptNet and WordNet.

tion that would occur between the top singular value on each side. If the maximum singular value for one matrix is a , and the maximum singular value for the other matrix is b , these

values intersect when $f = a/(a + b)$, and this represents a reasonable blending factor that tends to have a sufficiently large amount of veering.

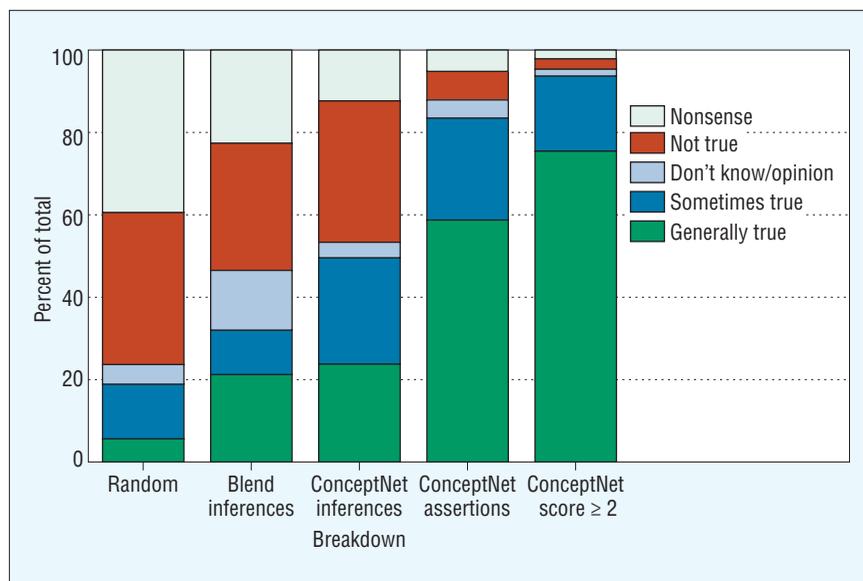


Figure 7. Open Mind Common Sense user evaluation results, January 2009. Users rated statements contributed by users to ConceptNet, predictions emerging from ConceptNet through the AnalogySpace process, sampled predictions from the blend of WordNet and ConceptNet, and random statements.

Case Study: Blending WordNet and ConceptNet

As a specific example of blending, we created a matrix of knowledge that blends together ConceptNet and a large portion of WordNet. WordNet expresses relations between synsets that contain many words. To align these with ConceptNet, for each relation between synsets we enumerated all the words it could connect, creating relations between each possible pair of words in the two synsets.

Because WordNet is intended to be a rigid hierarchy of knowledge, analogies over knowledge that comes solely from WordNet are often unhelpful or incorrect—if such an analogy produced correct knowledge, it would indicate that WordNet’s creators should have stored the knowledge higher in the hierarchy in the first place. To ensure that the analogies involve at least some knowledge from ConceptNet, we filtered out all WordNet links that connected two terms that don’t appear in ConceptNet, such as, “An oscine is a passeriform bird.”

We used the previously described method to automatically calculate

the blending factor, giving a result of about 0.72 for WordNet. Figure 6 shows this as approximately the minimum of the top line, occurring in an area where veering affects many singular values.

Evaluating Knowledge and Predictions

In keeping with the theme of human-centered knowledge collection, we use human volunteers to evaluate the quality of assertions and inferences in Open Mind Common Sense. From time to time, we ask volunteers to rate the truth and sensibility of statements from various sources.

In a 2002 study,⁸ human judges evaluated the quality of a random sample of the assertions that had been collected by OMCS. They judged 75 percent of the assertions to be “largely true,” 85 percent of the assertions to “make sense,” 82 percent of the assertions to be “neutral,” and 84 percent “common enough to be known by someone by high school.”

In an evaluation process that we began in 2007,⁵ volunteers assign ratings to a random sampling of state-

ments selected from various stages of the OMCS system, such as user-verified assertions in ConceptNet and predictions made by AnalogySpace, all expressed in natural language using the same process. As a control, some of the statements are random nonsense assertions constructed by combining randomly selected concepts and features. Each user sees the same number of assertions from each source, mixed together in a random order so the evaluation is blind and impartial.

For each assertion, users choose a rating from the set “generally true,” “sometimes true,” “not true,” “doesn’t make sense,” and “not true but amusing.” As of the 2009 evaluation, we collect the “not true but amusing” assertions and show some to each participant as a small reward for their time. We count these assertions as “not true” when graphing the results.

In the most recent evaluation, with 59 participants rating 60 statements each, the statements came from four sources. One quarter are existing assertions that users have contributed to ConceptNet; those with a score of at least 2 (indicating that they have been confirmed by at least one other user) are distinguished from the others. One quarter are predictions that emerge from ConceptNet using the AnalogySpace process, sampled with a probability proportional to their predicted value. Another quarter are sampled predictions from our example blend, incorporating information from WordNet and ConceptNet. The final quarter are random. Figure 7 reports the results.

We evaluate our inference processes with respect to multiple goals. Of course, it’s always beneficial to be able to automatically infer correct new knowledge, so a system that makes use of common sense can fall back on reasonable assumptions in

Table 3. Mean scores of random statements, ConceptNet inferences, and inferences from ConceptNet blended with WordNet.

Source	Score (99% confidence)*
Random	1.668 (± 0.205)
Blended inferences	2.494 (± 0.152)
ConceptNet inferences	2.939 (± 0.194)

* A score of 0 corresponds to "doesn't make sense"; 5 corresponds to "generally true."

the absence of the correct knowledge. That establishes a goal of making as many inferences as possible that are "generally true" or "sometimes true." In the presence of noisy data and ambiguity, though, some inferences will inevitably be incorrect. We've found that users have greater confidence in a system, whether it's OMCS itself or a derived application, if the errors it makes are at least plausible. This establishes a secondary goal of avoiding "nonsense" results. Finally, we want inference processes to expand the domain of the data, making inferences that wouldn't normally appear in the corpus; this is the motivation for blending different resources together.

To compare the correctness of the predicted statements, we translated the responses into an integer scale, giving a score of 0 for "doesn't make sense," 1 for "not true but amusing," 2 for "not true," 3 for "don't know" or "opinion," 4 for "sometimes true," and 5 for "generally true." We measured the mean rating each participant gave to each source of assertions. By comparing the scores of both kinds of inferences to the random statements using a paired t-test, we can show that the inferences were better than random assertions, both when they are produced from ConceptNet alone ($t = 10.61$, $df = 58$, $p > .99$) and from the blended data ($t = 13.49$, $df = 58$, $p > .99$). Table 3 lists the mean scores for the different kinds of inferences, as well as for the random baseline.

As expected, the statements most often considered truthful by participants were the ones that were already present in ConceptNet, particularly the subset of those that had been confirmed (of which 94 percent were rated "sometimes true" or better). Predicted assertions were rated significantly higher than random asser-

tions, with more true statements and less nonsense.

The predictions that emerged from the blend of WordNet and ConceptNet expanded the vocabulary beyond the concepts in ConceptNet, including inferences such as, "A workday is a part of February," and "A synchroflash is a machine." This came at the expense of some accuracy: the blend created considerably more nonsense inferences. Also, because some of these inferences fell outside the domain of common knowledge, they showed a significant increase in the number of "don't know/opinion" results. These results were still significantly better than the random ones, and could be used as a basis for a system that would ask questions based on WordNet to expand ConceptNet's vocabulary.

We can use a process much like the WordNet blend we've described to aid in bootstrapping new lexical resources. Creating linguistic resources of any kind is a time-consuming, expensive process. It often takes years and many annotators to create such a data set, and funding for these projects is often hard to find. A process that can automatically suggest connections to add to an incomplete resource can save time, making the obvious parts easier to add while allowing the experts to focus on imparting their expert knowledge.

Blending doesn't require all of its input to be structured knowledge—with the right form of alignment,

it can work with other modalities of common sense. We've previously mentioned using the data in ConceptNet to better understand a natural-language resource. One way to work with natural language is to use dependency parsing to make graphs of a free-text resource, and to make a blend that includes a representation of those graphs and seed data that represents the semantics of some text. In particular, we're interested in doing this with ConceptNet and the OMCS corpus itself—this will allow us to extract more information from the contributed text that we haven't yet been able to parse.

We've also explored using this approach in knowledge management, helping to construct and make use of databases of domain-specific, task-specific, and expert knowledge. Working with partner corporations, we've developed a method for creating specific knowledge bases with information about a topic, such as geoscience or finance, collecting knowledge from games, specific knowledge entry, and targeted acquisition from other resources both structured and unstructured. Organizations can use these blended knowledge bases to help organize and understand documents and other data, visualize and simplify trends in data and opinions, and understand customers' opinions and goals.

A step beyond this would be to construct a blend out of cross-modal data, to incorporate into our commonsense system other forms of grounded knowledge such as images or sound samples with descriptions.

Other Collections of Common Sense

In addition to Open Mind Common Sense, other projects have undertaken the task of collecting commonsense knowledge. The Cyc project,¹ started by Doug Lenat in 1984, aims to represent human knowledge as a set of interconnected knowledge representations with a formal logical language at the core. Cyc, along with other resources such as WordNet, FrameNet, PropBank, and the Brandeis Semantic Ontology (BSO), collects its knowledge from trained knowledge engineers.

Lenhart Schubert's Epilog system² is a different logically driven approach to common sense acquisition, using a representation based on episodic logic. This long-running project was first released in 1990. Epilog has the ability to extract general relations from corpora of free text. Epilog does not, however, have a commonsense knowledge base as a primary part of its project.

Interestingly, ConceptNet, Cyc, and WordNet all contain a similar number of nodes overall. As of March 2009, Cyc contains "nearly two hundred thousand terms,"³ WordNet has 206,941 synsets,⁴ and ConceptNet contains 204,279 concepts.⁵

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If we give a commonsense system access to audio and visual data that's partially aligned with linguistic data, it would have access to a wider range of representations, which it could use to solve more problems and get input from an even broader portion of the real world.

Many problems require common sense to solve, and different problems benefit from having different data available to them. Common sense can be the source for the intuitive links and connections that form the underlying base of our reasoning about the world, no matter what sits on top of that base. Using SVD to analyze a graph representation, and using blending to expand the range of this representation, we can provide a system with digital intuition that helps it to relate to the world and its inhabitants. ■

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