

How do you naturally
express your
programming ideas?

Embracing Informality and Ambiguity

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Software Agents · Commonsense Computing Initiative

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the world is complex, so

**Say what you know,
and not more.**

By forcing us to use precise
vocabulary, software development
makes us say too much.

Proposal In Brief

- Development tools should let us talk about our programs in many ways.
- Different degrees of formality
- Different degrees of ambiguity
- Interactively develop rich mappings: an ecosystem of different representations

“You don't understand anything until you learn it more than one way.”
Marvin Minsky

When we can be informal and ambiguous, software will:

- Be easier to develop
- Adapt to new situations
- Behave reasonably when things go wrong

Clarifying Terms...

- Specs and tests are formal but ambiguous.
- Formal = controlled semantics; incl. programming languages.
- Managed, intentional ambiguity

When we can be informal,

Developing Software is Easier

- Computer helps earlier in design
- Formality forces premature commitment
- Can communicate in more natural language
(not just write code that *looks like* English)
- Let computer help evaluate multiple ways
of solving a problem

How?

- Understand the informal representations
- Map to increasingly formal specs, code, and tests
- Learn by reading existing code (just like good programmers do today)
- Semi-automatic, example-driven iterative refinement

Informal, Ambiguous Natural Language

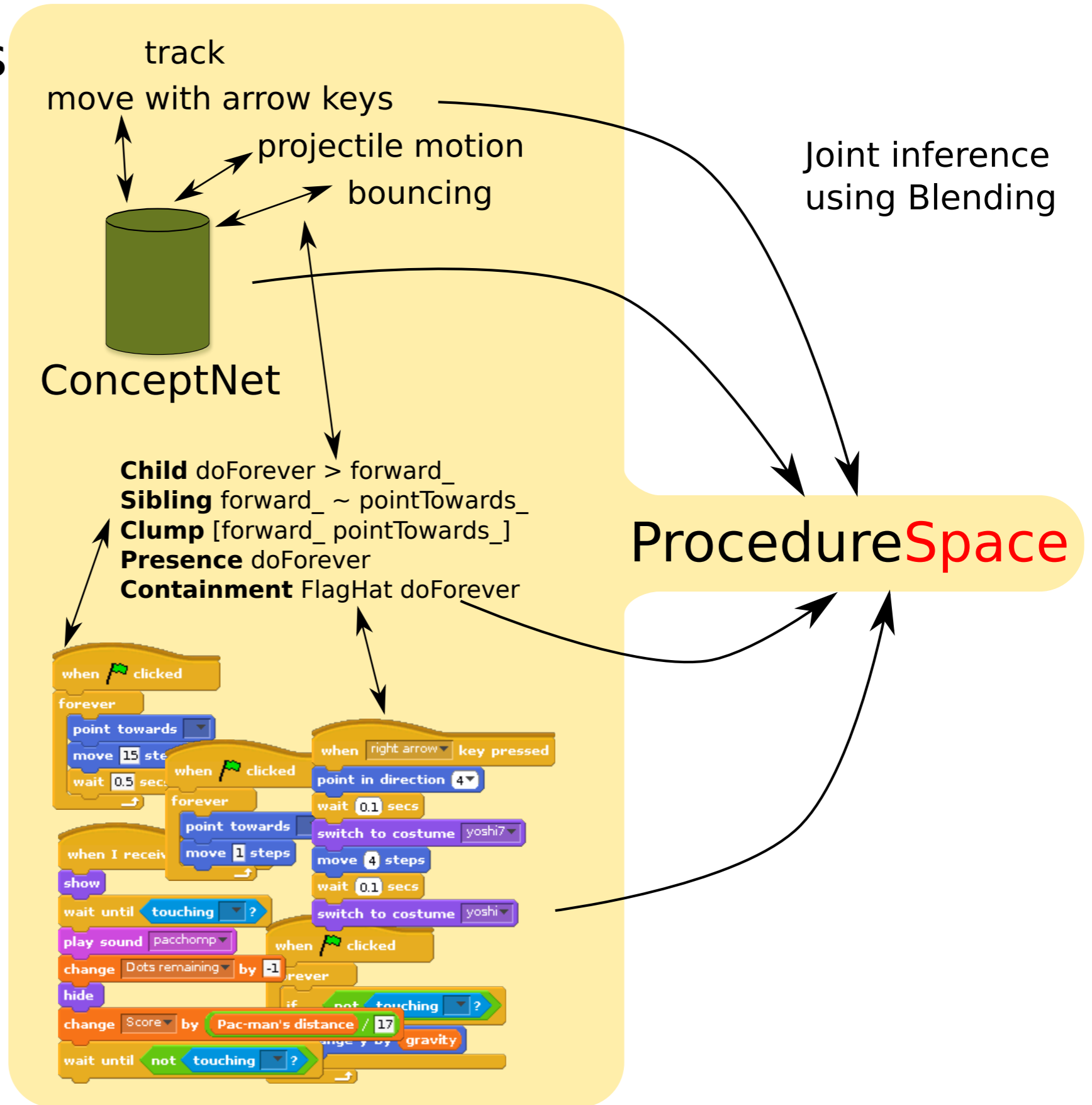
(goals, high-level characteristics)

Common Sense and Domain Specific Knowledge

Implementation Characteristics

Concrete Implementations

demo in **SCRATCH**
opportunities for photo/video editing, PIM, etc.



When we can be informal,

Software will adapt to new situations

- Software in the complex and rich real world
- Real life is more nuanced than any programmer can plan (or just wait, it'll change)
- User considerations impact even backend
- Software must act appropriately in a variety of situations

How?

- Software that knows about everyday life
 - crowdsourcing (ConceptNet)
 - hand-coding (Cyc)
 - learn from sensors, social media, etc.
- Context-appropriate behavior: continuously evaluate against informal representations

When we can be informal,

Software will fail intelligently

- If software always failed in expected ways, explicit failure handling would be merely tedious
- Enumerating failure scenarios impossible in complex systems.
- A system that only works one way can fail in many ways

Failing Intelligently

- try alternative approaches
- central problem-solving knowledgebase
- informed defaults for unspecified details
- suggest possible failure scenarios and reasonable courses of action

Discuss...

- When we can be informal and ambiguous, software will
 - ▶ Be easier to develop
 - ▶ Adapt to new situations
 - ▶ Behave reasonably when things go wrong
- Development tools should permit artifacts at different degrees of formality and ambiguity, and interactively develop rich mappings among them

